

Digestive Specialists, Inc.

Digestive Endoscopy Center, LLC



Redefining Your GI Experience

## Getting Started -

## Step 1: Activate gPortal (for new users)

- You will receive an invitation email with a PIN number from our practice. (If you don't have an invitation, call our office at (937) 534-7330 and we will send you one.)
- Write down the PIN number or copy to paste into the registration page
- Click on the hyperlink just below the PIN number to access the registration page
- Tell us about yourself:
  - First name (as listed in our practice)
  - Last name
  - Date of birth, 2 digits for the month and day, 4 digits for the year

Step 2: Create your Login:

- Enter User name (at least 2 characters)
- Create a password must be at least 8 characters using letters, numbers and punctuation
- Confirm your password
- Pick a security question
- Enter your security question answer

## Step 3: Review the Terms of Use, click on the hyperlinks:

\*\*Privacy Policy \*\*Terms and Conditions \*\*Patient Right's

- Check the "I accept" Box
- Click Register

## Step 4: Update clinical information

• Review the form, add clinical information, hit send.

https://digestivespecialists.mygportal.com

 Medications can't be removed or changed, but you can add medications. If you have a medication that needs to be changed or deleted, send a message to the practice and we will make the change.

# Once You're Registered -

#### ACCESS THE PORTAL BY USING:

http://digestivespecialists.mygportal.com or you can go to our website at www.digestivespecialists.com and choose the patient portal link.

#### What can you do in the patient portal?

- Send messages to our practice
- View messages (inbox, sent and deleted)
- View personal information
- View or update medical history
- Change your username and password
- Request appointments
- Ask billing questions

#### To send a message to your physician or assistant in gPortal:

- Click on the Message tab
- Click "New Message"
- Choose "Clinical" and compose your message
- Click Send

#### Receive messages through the gPortal:

- You will receive a notification email when you have a message waiting in gPortal
- Click on the hyperlink and log into gPortal
- Click on "New Messages" to view your message

#### Make an appointment or ask a billing question through gPortal

- Click on the message tab
- Click "New Message," choose appointment or billing from the drop down box and compose your message
- Click Send

#### Any problems call the gPortal help line at (937) 396-2777 between 9 AM and 4 PM

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